

# INFORMATION FOR WORKERS RELATED TO COVID-19

In the midst of this public health emergency, many questions are coming up related to workplaces impacted by COVID-19. Here are basic answers for non-unionized workers. If you are in a unionized workplace, please contact your shop steward or union representative.

## LAI D OFF DUE TO WORK CLOSURES?

- Apply for regular EI benefits
- You will need 700 work hours in last year
- You will need a ROE saying you've been laid off from your employer to get benefits
- There is a 1-week wait period (so you will not be paid for 1 week)
- Apply online:  
<https://www.canada.ca/en/services/benefits/ei.html>
- Call 1-800-206-7218 for more info

## UNABLE TO WORK DUE TO SELF- QUARANTINE?

- Apply for EI Sickness benefits
- You will need 600 work hours in last year
- You do not need a ROE or sick note to qualify
- The 1-week wait period has been waived.
- Apply online:  
<https://www.canada.ca/en/services/benefits/ei.html>
- Call 1-833-381-2725 for more info

## LAI D OFF AND INELIGIBLE FOR EI?

- Apply for the Emergency Support Benefit.
- Amounts and eligibility has not yet been announced.
- Applications will be available in April via CRA MyAccount, My Service Canada Account, and a yet to be released toll-free number

## SELF-QUARANTINED & INELIGIBLE FOR EI?

- Apply for the Emergency Care Benefit for workers not eligible for EI (including self-employed) who are sick with COVID-19, quarantined, or taking care of a family member with COVID-19.
- Up to 15 weeks of benefits, up to \$900 bi-weekly.
- Applications will be available in April via CRA MyAccount, My Service Canada Account, and a yet to be released toll-free number

## UNABLE TO WORK DUE TO SCHOOL CLOSURES?

- Parents with children who require care due to school closures can apply for the Emergency Care Benefit.
- 15 weeks of benefits, up to \$900 bi-weekly.
- Applications will be available in April via CRA MyAccount, My Service Canada Account, and a yet to be released toll-free number

## DO I QUALIFY FOR WORKSAFE BENEFITS?

- WorkSafe benefits are not available for preventative measures or non-work-related exposure
- Only file a claim for COVID-19 virus infection contracted through work-related exposure.
- Call 1-888-967-5377 for more info