

**INTERIOR CRISIS LINE RESPONDER
TRAINING APPLICATION**

Want to make a difference in the world?

**Do you know what it's like to suffer a dark time in life?
Was someone a beacon of light in the darkness for you?
Now is your chance to pay it forward!**

**The Interior Crisis Line Network is looking for mature,
nonjudgmental volunteers who show genuine empathy, compassion, respect for
confidentiality, healthy boundaries, and a willingness to learn new skills.**

**The ICLN CLR application process is in-depth
and designed to allow us to get to know you to ensure we
choose the right volunteers to join our incredible team of responders.**

**Due to understanding the vulnerability of the questions asked,
every application will be held in respect to each applicants confidentiality,
with only your interviewer and Crisis Line Supervisors
having access to the information.**

***If you would rather not respond to a particular question in writing,
you may indicate in the relevant section that you will be pleased
to discuss the question during the interview.**

**Your character is far more important to us than a particular academic background,
perfection, or specific work experience,
...don't worry, we will train you to be awesome!**

**Should you have any questions or concerns regarding our
screening process, we encourage you to call
CMHA at 250-398-8220**

**Or call our Crisis Line Supervisors
Tina 250-305-4108 or Evan 250-302-9232**

**CMHA Website: www.cariboo.cmha.bc.ca
Address: #201, 35 2nd Avenue South, Williams Lake, B.C. V2G 3W3**

**Thank you for taking the time to consider joining
our rewarding and awesome team!**

Application for Crisis Line Responder



Please Print Clearly

CONFIDENTIAL

Name _____	Pronouns _____
Address _____	City _____
Postal Code _____	Telephone(h) _____ (w) _____ email _____
Hours of Contact _____	Birthdate _____
Education, training or work experience that may be related to volunteering on the crisis line: _____ _____	
Present employer/occupation _____	How long? _____

Please answer each of the following questions as fully as possible.

1. Why do you want to work on the crisis line and what do you hope to gain personally from the experience?

2. In addition to good listening skills, what skills or personal qualities do you possess that could be applicable to crisis counselling? How have you demonstrated these skills and/or qualities?

3. Give an example of when your communication skills were put to the test.

4. Describe a time when someone chose a plan of action with which you strongly disagreed. How did you handle the situation?

5. Many of us find certain topics, issues, or personalities more difficult to be objective about than others. Please tell us about some that are challenging for you.

6. What is your definition of helping? Briefly describe how this could apply on the line.

7. Describe a situation where you helped someone.

8. Describe a situation where you needed help. What do you feel you learned from the situation? How might this experience affect your work on the crisis line?

9. Please complete this sentence: "People who want to kill themselves are..."

10. Have you ever known anyone who thought about, attempted or committed suicide? Please describe your relationship to this person, when it happened, how you coped, etc...

11. What stresses are you currently experiencing?

12. What do you do to relax?

13. How do you currently handle personal issues or problems that arise?

14. What else would you like to add that would give us a clearer picture of who you are?

15. Do you have any medical conditions, which we should be aware of? (Note only those which would have an impact on your work on the crisis line.)

16. Do you have a reliable Wi-Fi connection that is fast and can-do video call conferencing and a laptop/computer that is your own or you have a separate and secure account on a computer/laptop which cannot be accessed by another individual?

17. Do you have a separate room/office area where you can take calls without any interruption as you answer the line?

**Acceptance is dependant on criminal records check, 2 years
clean and sober and being a good fit.**

Person to contact in the case of an emergency:

Name _____ Relationship _____ Telephone Number _____

REFERENCES:

Please list three non-family references, (who have known you for more than 6 months) including one employer (phone numbers – no email)

The staff of the crisis line is hereby authorized to contact the following references in connection with my application for volunteer work:

Name _____ Relationship _____ Wk _____ Hm _____

Name _____ Relationship _____ Wk _____ Hm _____

Name _____ Relationship _____ Wk _____ Hm _____

Have you previously applied for the crisis line? If so, when? _____

How did you hear about the line? _____

The crisis line's service to the community is entirely dependent on responsible, reliable volunteers.

Please read carefully before signing. If accepted as a volunteer:

1. I agree to commit to one year of service, four shifts per month. (Vacation time is provided in this commitment)
2. I agree not to see or visit any person calling the crisis line or to communicate with them in any way except as authorized by the crisis line staff.
3. I agree to comply with all the rules and regulations of the crisis line. I understand that all information I receive is confidential and is not to be discussed with anyone including my spouse, close friends and/or relations. I understand that any release of confidential information and/or direct personal contact made with any client of the crisis line will result in my release as a volunteer.

Signature

Date

Please drop off your application in a sealed envelope to CMHA for your privacy or email your application to our Crisis Line Supervisor at

Evan.Pantanetti@cmha.cariboo.org